



Fayetteville
Public Works Commission
 Call Center: 910-483-1382
 (Mon-Fri 7AM-8PM)
 customer.service@faypwc.com
 Report Outages/Emergencies:
 910-483-1382

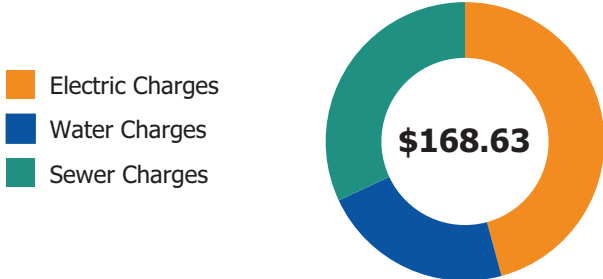
Total Amount Due
\$168.63

Account Information

Account Number **1234567890**
 Account Name PWC CUSTOMER
 Service Address 1 MAIN ST, FAYETTEVILLE

My Current Charge Breakdown

For an explanation of your bill charges visit
faypwc.com/about-your-bill/



My Usage Snapshot

Service	This Month	Last Month	Last Year
Electric	417 kWh	389 kWh	528 kWh
Water	4430 GAL	3010 GAL	2640 GAL

Thank you, we received your payment of \$154.05 on 09/30/24.

Account Summary

Previous Balance \$154.05
 Payments Received - Thank you! -\$154.05

Balance Forward **\$0.00**

Current Charges & Adjustments See back for charge details

- Electric Charges** \$77.19
- Water Charges** \$37.56
- Sewer Charges** \$53.88

Current Charges **\$168.63**
Past Due After 11/01/24 **\$168.63**

Total Amount Due **\$168.63**

Message Center

PWC's Online Account Manager is your online source for detail billing and usage history, comparison tools and convenient payment features. Visit <https://my.faypwc.com> to learn more!

Did You Know?

Winter Time-of-Use (TOU) Peak hours will be changing to 6am-10am Mon-Fri beginning November 1 for all PWC Electric Customers. Winter Peak hours will be in effect until April 1. Lower your electric bill by conserving & shifting usage to off-peak hours when rates are the lowest. Learn more at www.FayPWC.com

Please bring entire statement when paying in person OR send the bottom portion of your statement if paying by mail.

Bill Issue Date: 10/07/24



FAYETTEVILLE
PUBLIC WORKS COMMISSION
 PO BOX 1089
 Fayetteville NC 28302-1089

Account Number **1234567890**
 Current Charges \$168.63
Current Charges Past Due After **11/01/24**

Total Amount Due **\$168.63**

AMOUNT ENCLOSED

10000000



3900 1 AV 0.545 0241392-FPWS286745-ST.1GRP-0764433003900
 PWC CUSTOMER
 1 MAIN ST
 FAYETTEVILLE NC 28301-5147

SEND REMITTANCE TO:



FAYETTEVILLE PUBLIC WORKS COMMISSION
 PO BOX 71113
 CHARLOTTE NC 28272-1113

000016863 1589570595 000016863 1589570595 5



My Electric Bill Details

Electric Residential Charges
09/06/24 - 10/07/24 (31 Days)

Basic Facility Charges	\$27.00
On Peak KWH Charges - 53 KWH	\$7.44
Off Peak KWH Charges - 364.328 KWH	\$33.34
Power Supply Adjustment - 417.328 KWH	\$1.36
NC Renewable Energy Rider	\$1.00
Coal Ash Rider	\$2.00
NC Sales Tax	\$5.05

Total Electric Charges \$77.19



My Water Bill Details

Water Residential Charges
09/06/24 - 10/07/24 (31 Days)

Basic facility charge - Inside City	\$22.50
Water Charge - 4430 GAL	\$11.06
Water Utility Line Relocation Rider	\$4.00

Total Water Charges \$37.56



My Sewer Bill Details

Sewer Residential Charges
09/06/24 - 10/07/24 (31 Days)

Basic facility charge - Inside City	\$24.50
Usage charge - 4430 GAL	\$27.38
Sewer Utility Line Relocation Rider	\$2.00

Total Sewer Charges \$53.88

My Usage History

Electric Meter: 123456*

Reading Period: 09/06/24 - 09/18/24

Current Read	Previous Read	Usage
65278	65127	151 KWH

Electric Meter: 654321*

Reading Period: 09/18/24 - 10/07/24

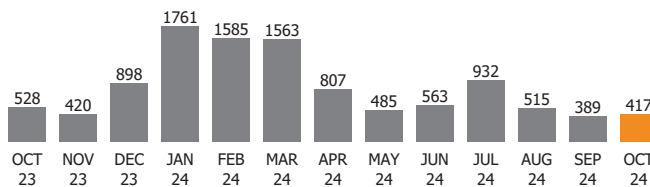
Current Read	Previous Read	Usage
266.328	0	266.328 KWH

Electric Meter: 456123*

Reading Period: 09/18/24 - 09/18/24

Current Read	Previous Read	Usage
0	0	0 KWH

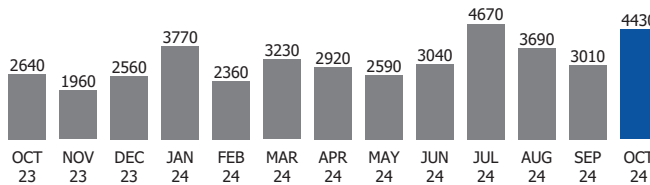
*A meter exchange has taken place on your account.



Water Meter: 321654

Reading Period: 09/06/24 - 10/07/24

Current Read	Previous Read	Usage
210470	206040	4430 GAL



Ways to Pay For more information including fees and methods accepted visit faypwc.com/payoptions/

Mail



PWC
PO BOX 71113
CHARLOTTE, NC
28272-1113
Return stub with
payment payable to PWC

AutoPay



Set it and forget it!
Your bill is automatically
drafted from your bank
account each month
on due date.
To enroll, visit my.faypwc.com

Phone



Call 1-833-4PAYPWC
24/7 (1-833-472-9792)
Pay by check (no fee)
or credit/debit card
(fee applies).
All major cards accepted

Online or eBill



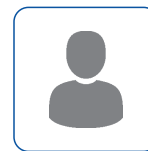
Online Account Manager
Pay electronically via a
secure link in the email or
through the Online portal.
Pay by check (no fee) or
credit/debit card (fee applies).
To enroll, visit my.faypwc.com

Western Union



WU Payment Centers
including Food Lion stores
Cash-only, must have
PWC account number
May not post immediately.
Small fee applied by WU.

In Person



Drive Thru
955 Old Wilmington Rd
M-F 8:30am-5:30pm
Cash, check & money orders
24-Hr Self-Service Pay Station
Cash, check, card & money
orders

This bill is due and payable now. In accordance with PWC's Service Regulations and Charges, a 4% late fee and interest on balance due will accrue if payment is not received in full before the past due date and services are subject to disconnection and a deposit may be imposed or increased.

Payment extension requests are evaluated on a case-by-case basis. Request an extension through PWC's Online Account Manager or calling 910-483-1382 prior to your due date. By submitting payment for this bill, you acknowledge that you have read, understood, and agree to be bound by the terms and conditions outlined in the PWC service agreement, available online at www.faypwc.com/service-regulations/.